



FEMA

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State News Desk: 866-920-6362

FEMA News Desk: 866-342-1719 | fema-newsdesk-dr-4697-MS@fema.dhs.gov

News Release

FEMA Calls May Come from Unfamiliar Phone Numbers

MADISON, Miss. – After survivors of the April 8-11, 2024, severe storms and tornadoes apply for disaster assistance, FEMA may call them to schedule an inspection of their damaged home, or to obtain more information to process their application. These calls may come from unfamiliar area codes and phone numbers or show no caller ID.

It is important to answer the call. FEMA may verify damage through a home inspection. If an inspection cannot be scheduled, that may cause a delay in FEMA's review of the application.

Homeowners and renters in Hancock, Hinds, Humphreys, Madison, Neshoba and Scott counties can apply for FEMA assistance the following ways:

- Go online to DisasterAssistance.gov
- Download the [FEMA mobile app](#)
- Call the FEMA Helpline at 800-621-3362. The helpline is available from 6 a.m. to 10 p.m. Central Time in most languages. If you use video relay service, captioned telephone service or others, give FEMA your number for that service.
- Visit a Disaster Recovery Center. To find the location of all open centers, visit fema.gov/drc.

For the latest information on recovery from the April tornadoes, visit msema.org and www.fema.gov/disaster/4790. On X/Twitter follow MEMA [@MSEMA](https://twitter.com/MSEMA) and FEMA Region 4 [@femaregion4](https://twitter.com/femaregion4).

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FEMA's mission is helping people before, during, and after disasters.

Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency, or economic status. If you or someone you know has been discriminated against, call the FEMA Civil Rights Resource Line toll-free at 833-285-7448. Multilingual operators are available (press 2 for Spanish). If you use a Video Relay Service (VRS), captioned telephone service or others, give FEMA your number for that service.